Utah Specific Transaction Instructions

270/271 Health Care Eligibility Benefit Inquiry & Response ASCX12N 270/271 (004010X092A1)

The Health Insurance Portability and Accountability Act (HIPAA) requires that Medicaid, and all health insurance payers in the United States, comply with the Electronic Data Interchange (EDI) standards for healthcare as established by the Secretary of Health and Human Services. The ANSI ASC X12N 270/271 Version 4010 implementation guide has been established as the standard of compliance. Utah Medicaid will implement the Addenda corrections for the Health Care Eligibility Benefit Inquiry and Response (004010X092A1). The implementation guide is available electronically at www.wpc-edi.com. The following supplemental requirements are specific to Utah Medicaid and are intended to serve as a companion guide to the HIPAA ANSI X12N implementation guide.

Requirements:

- 1. An Electronic Commerce Agreement must be in place. The form is available at www.UHIN.com.
- 2. A Utah Medicaid EDI Enrollment form must be completed and on file prior to the submission of eligibility inquiries. The form is available as http://health.utah.gov/hipaa/medicaid_pcn.htm Transactions submitted without an Electronic Transmitter Identification Number (ETIN) or Trading Partner Number (TPN) on file with Medicaid will be rejected back to the sender.
- 3. Batch 270/271 transactions may be sent 24 hours a day, 7 days a week. Medicaid will process inquiries and return a response hourly, Monday through Saturday 6 am to 9 pm and Sunday 12 noon to 9 pm.
- 4. A 997 Functional Acknowledgment will be created for all batch 270/271 transactions.
- 5. All references to Medicaid are used for simplicity, but other programs supported by Health Care Financing (HCF) are also included, e.g., Non-Traditional Medicaid, Primary Care Network, IHC Access, Baby Your Baby, etc.
- 6. Information regarding co-pay, co-insurance or deductible will not include specific amounts (refer to your provider manual). If no information is included in the response regarding co-pay, co-insurance or deductible, there is no patient responsibility.

| 270 Eligibility Inquiry | | | | |
|-------------------------|-------|---------|--|--|
| Page | Loop | Segment | Data Element | Values / Comments |
| 45 | 2100A | NM101 | Entity Identifier Code | "PR" |
| 45 | 2100A | NM102 | Entity Type Qualifier | "2" |
| 45 | 2100A | NM103 | Information Source Last or Organization Name | "Utah Medicaid FFS" |
| 46 | 2100A | NM108 | Identification Code Qualifier | "46" |
| 46 | 2100A | NM109 | Information Source Primary Identifier | "HT000004-001" |
| 51 | 2100B | NM102 | Entity Type Qualifier | "1" - Provider "2" - Group |
| 54 | 2100B | REF01 | Reference Identification Qualifier | "1D" |
| 56 | 2100B | REF02 | Information Receiver Additional ID | Use the 12 digit identifier assigned by Utah Medicaid. Provider ID must be valid and in current open status. |
| 70 | 2000C | TRN02 | Trace Number | Provider specific trace number |
| 72 | 2100C | NM103 | Subscriber Last Name | Patient's last name |
| 72 | 2100C | NM104 | Subscriber First Name | Patient's first name |
| 73 | 2100C | NM108 | Identification Code Qualifier | "MI" |
| 73 | 2100C | NM109 | Subscriber Primary Identifier | Use the 10 digit identifier assigned by Medicaid. Do not submit hyphens or spaces. |
| 75 | 2100C | REF01 | Reference Identification Qualifier | "SY" - if Medicaid ID is unknown |
| 76 | 2100C | REF02 | Subscriber Supplemental Identifier | Patient's social security number |

| 270 Eligibility Inquiry | | | | |
|-------------------------|-------|---------|-----------------------|--|
| Page | Loop | Segment | Data Element | Values / Comments |
| 84 | 2100C | DMG02 | Subscriber Birth Date | Patient's birth date |
| 88 | 2100C | DTP01 | Date Time Qualifier | "307" - Only eligibility inquiries are supported by Utah Medicaid. |
| 88 | 2100C | DTP03 | Date Time Period | Date must be for a specific month or specific date. Medicaid will not process a request that crosses multiple months. If no date is submitted, Medicaid will default to the date the request is processed. |
| 90 | 2110C | EQ01 | Service Type Code | "30" - Health Benefit Plan Coverage Other values will be accepted, however initial implementation will treat all requests as a "30". |

| 271 Eligibility Response | | | | |
|--------------------------|-------|---------|----------------------------------|--|
| Page | Loop | Segment | Data Element | Values / Comments |
| 161 | 2000A | AAA03 | Reject Reason Code | "41" - No trading partner agreement is on file with Utah Medicaid to process 270/271 transactions. "42" - Medicaid is unable to process the transaction at the current time. "79" - Invalid Provider's Medicaid ID |
| 185 | 2100B | AAA03 | Reject Reason Code | "43" - Invalid/missing Provider's Medicaid ID "50" - Provider's enrollment is not currently open status or open for the date requested |
| 189 | 2000C | HL04 | Hierarchical Child Code | "0" - The subscriber is always the patient; there are no dependents in Utah Medicaid. |
| 191 | 2000C | TRN02 | Trace Number | Trace number as submitted on 270 inquiry |
| 194 | 2100C | NM103 | Subscriber Last Name | Patient's last name as listed for Medicaid eligibility. |
| 194 | 2100C | NM104 | Subscriber First Name | Patient's first name as listed for Medicaid eligibility |
| 194 | 2100C | NM105 | Subscriber Middle Name | Patient's middle name as listed for Medicaid eligibility |
| 195 | 2100C | NM108 | Identification Code Qualifier | "MI" |
| 195 | 2100C | NM109 | Subscriber Primary Identifier | 10 digit identifier assigned by Utah Medicaid |

| | 271 Eligibility Response | | | | | |
|------|--------------------------|---------|---------------------------|--|--|--|
| Page | Loop | Segment | Data Element | Values / Comments | | |
| 208 | 2100C | AAA03 | Reject Reason Code | "42" - Medicaid is unable to process the transaction at the current time. "52" - Provider's enrollment is not currently open status. "56" - Dates cross multiple months "57" - DOS invalid/missing "58" - DOB invalid/missing "62" - DOS is prior to the 3 year history of eligibility maintained by Medicaid. "63" - DOS in future. Medicaid eligibility is determined monthly. "64" - Patient ID is invalid/missing. Information is needed for verification of eligibility. "65" - Patient Name is invalid/missing. Information is needed for verification of eligibility. "67" - Medicaid is unable to locate an eligibility record for the patient. "68" - Duplicate patient ID. There are multiple matches in Medicaid's eligibility records. | | |
| 211 | 2100C | DMG02 | Subscriber Birth Date | Date of Birth as listed for Medicaid eligibility | | |
| 211 | 2100C | DMG03 | Subscriber Gender Code | Gender as listed for Medicaid eligibility | | |
| 216 | 2100C | DTP01 | Date Time Qualifier | "307" - Only eligibility inquiries are supported by Utah Medicaid | | |
| 217 | 2100C | DTP03 | Date Time Period | Date relating to eligibility information provided | | |

| 271 Eligibility Response | | | | |
|--------------------------|-------|-----------------|--|--|
| Page | Loop | Segment | Data Element | Values / Comments |
| 219 | 2110C | EB01 | Eligibility Benefit Information | "1" - Medicaid eligible "3" - Enrolled in managed care organization or capitated plan. "6" - Not eligible for Medicaid "A" - Co-insurance due. Refer to Medicaid Provider Manual for amount. "B" - Co-payment due. Refer to Medicaid Provider Manual for amount. "C" - Deductible due. Refer to Medicaid Provider Manual for amount. "C" - Enrolled with a Primary Care Provider. "N" - Restricted to a primary care provider and/or pharmacy. "R" - Third Party Liability (TPL) |
| 226 | 2110C | EB04 | Insurance Type Code | "MC" - Medicaid "OT" - Other "HM" - HMO "PR" - PPO |
| 228 | 2110C | EB05 | Plan Coverage Description | Name of insurance plan administered by Health Care Financing (HCF), e.g., Non- Traditional Medicaid, Primary Care Network, IHC Access, etc. |
| 250 | 2120C | NM101 | Entity Identifier Code | "13" - Contracted provider, e.g. mental health organization, CHP, etc. "P3" - Primary Care Provider or Lock-in Provider "PR" - HMO or TPL |
| 251 | 2120C | NM103- NM105 | Benefit Related Entity Last or Organization Name | Name or organization of entity listed above. |

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| | 271 Eligibility Response | | | | |
|------|--------------------------|-----------------|---|--|--|
| Page | Loop | Segment | Data Element | Values / Comments | |
| 252 | 2120C | NM108 | Identification Code Qualifier | "MI" - If TPL present. | |
| 253 | 2120C | NM109 | Benefit Related Entity Identifier | TPL Identification Number | |
| 254 | 2120C | NM301- NM302 | Benefit Related Entity Address Line | Address of HMO, capitated plan or TPL listed above | |
| 255 | 2120C | N401-N406 | Subscriber Benefit Related City/State/ ZIP Code | Address of HMO, capitated plan or TPL listed above | |
| 258 | 2120C | PER04 | Benefit Related Entity Communication Number | Phone number of HMO or capitated plan listed above | |